StillCo
IT & C SPECIALISTS

COMPANY PRESENTATION

Software engineered around your business.

Custom applications, AI automation, customer communications, cloud infrastructure and cybersecurity from one experienced technology partner.

CUSTOM SOFTWARE | AI & AUTOMATION | CLOUD | CYBERSECURITY

IT & C specialists since 1993

GALAȚI, ROMANIA • WWW.STILLCO.RO

A partner for business-critical digital systems

StillCo develops and operates software for organizations that need more than an isolated application. We connect business workflows, data, communications and infrastructure into systems designed for daily use and long-term evolution.



1993
active in IT & C

50+
applications managed

END TO END
analysis to support



Business context first

We begin with the process, users, data and operational constraints before selecting architecture and technology.



Long-term accountability

StillCo can design, develop, integrate, host, secure, monitor and support the resulting system.

A connected portfolio of capabilities



Custom software

Web, mobile, desktop and enterprise applications tailored to operational workflows.



AI agents

Customer assistants, internal copilots and workflow automation connected to business systems.



High-load systems

Scalable architectures for demanding availability and performance requirements.



Banking integration

Payment workflows and integrations between applications and financial services.



Cloud & infrastructure

Cloud applications, hosting, migration, backup and infrastructure management.



Cybersecurity

Security assessment, protected infrastructure and NIS2-oriented services.

From operational need to supported solution



1. Understand

Requirements, users, systems and constraints.



2. Design

Solution architecture and user experience.



3. Develop

Custom implementation and integrations.



4. Test & deploy

Quality assurance, release and rollout.



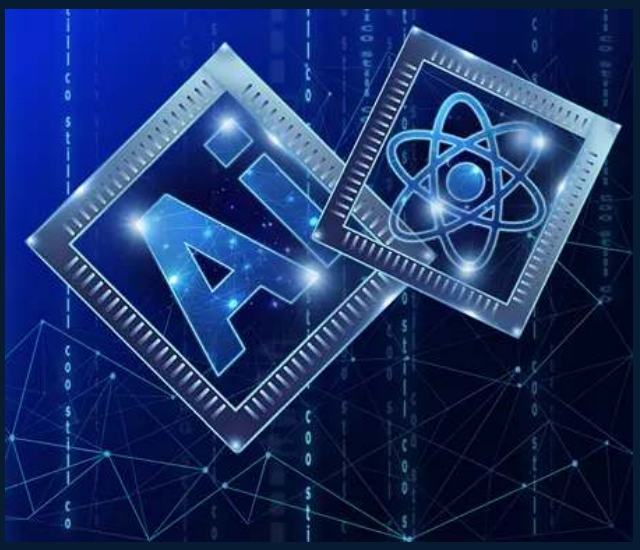
5. Support

Monitoring, security and continuous improvement.

StillCo presents modern delivery practices including Agile, Scrum, DevOps, continuous integration and test-driven development, with cloud and container technologies selected to fit each project.

Modern applications with intelligent automation





Artificial intelligence creates value when connected to actual work. StillCo builds AI-enabled experiences around customer communication, internal knowledge and repeatable business processes.

Customer assistants

Digital conversations connected to service and communication workflows.

Internal copilots

Faster access to information and support for repetitive tasks.

Automation

Document and process flows that trigger actions across systems.

AI | JAVASCRIPT | PHP | PYTHON | REACT | SQL

Contact Center, voice and multichannel engagement



StillCo designs customer-engagement environments that combine voice, digital channels and operational data. The portfolio includes automatic call distribution, IVR, predictive dialing, CRM integration and AI-assisted voice workflows.

Automatic routing

Distribute interactions by rules and operator skills.

CRM context

Bring customer information into the operating workflow.

Multichannel

Connect voice, messaging and digital communication.

Doctor Plan





Medical practice and clinic management software

Doctor Plan centralizes essential clinic workflows in one application, helping medical teams organize appointments, patient information and operational records.

- Appointment scheduling, confirmations and reminders
- Patient medical records and history
- Diagnoses, treatment information and prescriptions
- Medical tests, payments and operational reporting

eFactura StillCo

Fiscal workflow automation connected to ANAF

ANAF is Romania's National Agency for Fiscal Administration. eFactura StillCo connects businesses to the national RO e-Factura environment, helping authorized users create, validate and transmit electronic invoices through SPV ANAF for official fiscal reporting and record-keeping.



- SPV ANAF transmission and synchronization
- Automatic bulk download of officially sealed XML files
- Recurring invoicing and proforma-to-invoice workflows
- Secure archive and accountant access
- Support for SAF-T and RO e-Transport workflows





Tracking Manager / Pontaj StillCo



Turn attendance records into reliable workforce information.

The application centralizes attendance, working time, leave and employee records in dedicated operational views.



Attendance

Collective and individual working-time records.

Leave

Leave modules and calendar visibility.

Reporting

Centralized calculations and operational views.

Integration

RFID or biometric access-control data where configured.

Smart SMS

Automated business messaging for time-sensitive communication

Smart SMS connects applications and customer workflows to transactional and campaign messaging. StillCo materials reference SMPP v3.4, REST API integration, registered Sender ID and delivery-report webhooks.



Scheduled reminders

Automated messages triggered by the relevant business event.

Delivery updates

Automated messages triggered by the relevant business event.

Campaigns & offers

Automated messages triggered by the relevant business event.

Event messages

Automated messages triggered by the relevant business event.

Products for service and industry workflows



Ticketing Manager

Helpdesk and maintenance workflows with service requests, operational follow-up and SLA visibility.



eAPA

Customer communication and dispatching for water and utility operations, including voice and service workflows.



E-Practic

Real-estate workflow support for property portfolios, client requirements, matching and contracts.



E-commerce solutions

Online shops, product workflows, secure payments and tailored customer experiences.

Cloud, hosting and cybersecurity

StillCo connects application delivery with the infrastructure and security practices required to keep business systems available and protected.



Cloud hosting

Cloud applications, hosting, backup and scalable infrastructure.



Local infrastructure

On-premises servers and managed local environments.



Networks

Connected infrastructure and local-network administration.



Cybersecurity

Security checks, penetration testing and NIS2-oriented services.

StillCo also presents a public security scanner covering SSL/TLS, SPF, DKIM, DMARC and security indicators relevant to organizational cyber hygiene.

Cybersecurity services for Romanian companies





Cyber resilience requires more than a one-time technical check.

StillCo supports companies in identifying vulnerabilities, assessing risk and improving the protection of applications, infrastructure, identities and business data.

Security assessment

Review of exposed services, configurations, applications and technical controls.

Penetration testing

Controlled technical testing focused on exploitable weaknesses and remediation priorities.

Resilience roadmap

Prioritized measures for protection, detection, response, recovery and continuity.

Services are scoped to the organization, the systems in use and the applicable regulatory obligations.

Authorized cybersecurity audit capability

StillCo is authorized in Romania to perform cybersecurity audits for organizations that need to assess alignment with applicable cybersecurity requirements, including the European NIS2 framework.

The National Cyber Security Directorate (DNSC) is Romania's national authority for cybersecurity and is responsible for implementing the NIS2 framework at national level.





Audit & gap analysis

Evaluate governance, assets, risks, technical controls and operational practices against the required cybersecurity baseline.



Application resilience

Review application exposure, access controls, secure configuration, vulnerabilities, backup and recovery capabilities.



Remediation plan

Translate findings into prioritized technical and organizational measures, with clear owners and implementation steps.



Readiness evidence

Structure audit findings and supporting evidence so management can track compliance and risk reduction.

NIS2 focuses on governance, risk management, protection, detection, response, recovery and reporting. Audit scope and conclusions depend on the organization and applicable Romanian legislation.

Quality and information security

StillCo presents certified management systems for quality and information security. The current certificates supplied for this brochure indicate validity through 2029.





ISO 9001:2015

Certificate 00.12.2619

ISO/IEC 27001:2022

ELOT EN ISO/IEC 27001:2023 • Certificate 00.15.0470

Quality management

Defined processes that support consistent software design, delivery and support.

Information security

Management practices for protecting information throughout development and operations.

StillCo
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Let's build the system your business actually needs.



Start with the operational challenge. StillCo can translate the process into a secure, integrated and supportable digital system.

A useful first discussion covers:

- The business process and users involved
- Existing applications, data and integrations
- Security, compliance and availability requirements
- Desired outcome, rollout approach and support model

WWW.STILLCO.RO

Galați, Romania